

CORPORATION OF THE TOWNSHIP OF ESQUIMALT

COUNCIL POLICY

TITLE: Community Volunteer Attraction and	NO. ADMIN - 81
Recognition	

POLICY:

The Township is committed to recognizing its volunteers while continuing to attract new volunteers. Recognizing volunteers helps foster community spirit, retain current volunteers and attract new ones. Volunteers who feel appreciated are more likely to stay involved with the community organization over the long term, and they may potentially encourage others to join based on their positive experiences.

PURPOSE:

This policy establishes consistent attraction and recognition practices.

A. Attraction

In order to attract new volunteers, the Township will:

- (1) Include volunteer recruitment information in new resident's Welcome Packages. Volunteer groups would be asked to submit relevant brochures or inserts to Township staff who prepare the packages.
- (2) Have a dedicated page on the Township's website that includes information provided by volunteer groups about community volunteering.
- (3) Hold an annual volunteer fair at a Township facility where community groups can gather and advertise their group activities to potential volunteers and have volunteer sign-up sheets.
- (4) Use social media and other existing Township communication channels to help share recruitment information as needed.

B. Recognition

The Township is committed to recognizing its volunteers by:

- (1) Continuing to recognize the volunteers within Emergency Management by holding an informal team-building social event in the summer, and a more formal event in the winter. These events are financed through the Emergency Management budget.
- (2) Recognizing all other volunteers and volunteer groups by inviting them to an annual informal event such as a BBQ or a picnic, held at an Esquimalt location such as Saxe Point Park or the grounds of the Gorge Park Pavilion. Staff would

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organize and facilitate the event, with attendance by the Mayor and Council who will acknowledge and thank volunteers and volunteer organizing through presentations. These events are financed through the HR and Community Relations budget.

- (3) Providing volunteers and volunteer groups with Esquimalt-branded gifts such as tote bags, toques or caps from the Township's inventory.
- (4) Providing recognition to the Township's volunteers through spotlights and short stories on the Township's website, digital channels, and the community newsletter (the Current).

C. Volunteer Spirit Award

Policy:

The Volunteer Spirit Award recognizes an individual or group who voluntarily performs above and beyond normal volunteer expectations and is motivated simply by the accomplishments of the task. The acts worthy of recognition must directly benefit the Esquimalt community.

Procedure:

Community groups, residents, Committees, Council members and staff will advise the Township's Administration, in writing, of a community member's acts of volunteer spirit and describe the significant contribution to our community.

Council will consider the identifiable individual who is being considered for a municipal award or honour at an In Camera meeting [Community Charter 90(1)(b)].

If approved by Council, the volunteer will be formally recognized at an open Council meeting, and recipients will receive a bronze plated medallion, together with a certificate signed by the Mayor and the Chief Administrative Officer.

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